

David Tolbert II

David Tolbert is a Senior Business Analysis Project Lead for ESI by Emerson Process Management with over 9 years of project management and business analysis experience. Over the past 4 years, David has exclusively managed software implementation and product development initiatives within various industries including commercial oil & gas sectors, multiple markets of the retail power & gas industry and private business. Services include strategic planning, business plan analysis, complex data analysis, business process improvement and business process documentation.

ESI by Emerson Process Management is the leading provider of software and consulting services to manage operational and commercial business processes for the oil and gas, renewable energy, and natural resource industries.

For ESI by Emerson Process Management, David leverages energy industry and software systems experience to effectively implement proprietary liquid management software solutions.

Specialties: Business Data Conversion, Business System Migration, Project Management, Operational Process Analysis, Software Systems Analysis, Business Requirement Documentation and Strategic Management.

Experience

Project Lead / Senior Business Analysis Consultant

Emerson Process Management

June 2015 – Present (1 year 4 months)Houston, Texas Area

Management of client facing software implementation projects including client data mapping, documentation of business operational processes and creation of business requirements for ESI by Emerson Process Management Midstream O&G Liquid Management Software Solution implementations. Additional internal and external project related tasks include functional software configuration, performing functional software training, testing and test case creation for business and operational stakeholders.

Software Solutions Consultant

Quorum Business Solutions, Inc.

July 2014 – June 2015 (1 year)Houston, Texas Area

Management of client facing software implementation project tasks which included but were not limited to client data conversions, documentation of business operational processes and creation of acquisition / disposition processes for Quorum Upstream O&G Suite implementations. Additional internal and external project related tasks include performing functional software training, testing and test case creation for business and operational stakeholders.

Senior Specialist - Project Manager / Business Analyst

Deloitte MarketPoint LLC

June 2013 – June 2014 (1 year 1 month)Houston, Texas Area

Leveraged energy industry experience and operational management efficiency techniques to manage a wide range of projects including but not limited to software application development and fundamental energy market analysis. Management responsibilities also included third party vendor negotiations, contract verification, SDLC documentation, Project documentation, Operational process creation, Business data storage and Functional test case creation.

Project Manager / Business Analyst, Deloitte MarketPoint LLC (Contract)

Bernard Nickels & Associates

August 2012 – May 2013 (10 months)Houston, Texas

Contributed to the business planning strategy and project management initiatives for Deloitte MarketPoint LLC, working in various operational areas from product development to advisory engagement initiatives. Specific areas of impact included but were not limited to client/business relations, business process improvement and corporate team building strategy.

Senior Operations Analyst - Revenue Assurance Team Lead

Just Energy

April 2010 – August 2012 (2 years 5 months)Houston, Texas

Selected by Executive Operational Leadership to lead the test case creation and functional testing efforts for our operational CRM billing system migration. Management responsibilities included Revenue Assurance and Accounts Receivable team management for the operational components of invoicing, product design creation/maintenance, disconnections, re-connections and payment receivables.

Operations Analyst

Just Energy

October 2009 – April 2010 (7 months)Houston, Texas

Responsible for ensuring daily billing invoicing accuracy and efficiency including systemic product creation. Special Projects: Created Innovative Balanced Billing Default Calculation which was later implemented into a sharepoint calculator user interface to promote and improve upon customer inquiry resolution timeframes.

Research Analyst

Lott Marketing Inc.

January 2007 – September 2009 (2 years 9 months)Houston, Texas

Selected to participate in specialized projects for company CFO and Accounting Department. Responsibilities included research and management of client payment receivables and general ledger reconciliation.

Project Management Institute, License 1852543

Education

Texas A&M University-Texarkana

MSBA, Master of Science in Business Administration, 3.75

2007 – 2009

Primary Educational Focus in Strategic Planning and Management Science

Activities and Societies: Texas A&M University-Texarkana Alumni Association

Texas A&M University-Commerce

Bachelor of Science (BS), Chemistry, 3.34

2002 – 2006

Primary Educational emphasis in Analytical Chemistry and Problem Solving Techniques

Activities and Societies: American Chemical Society, Texas A&M University-Commerce Alumni Association